



# Luxury Vinyl Flooring Click INSTALLATION

## GENERAL GUIDELINES

All instructions and recommendations are based on the most recent information available. They should be followed for an ideal installation.

1. Luxury Vinyl Flooring CLICK should be installed in indoor climate-controlled locations between 65° –85° F. It should NEVER be installed outdoors.
2. USGH CLICK should be acclimated in the climate-controlled location for 48 hours before starting installation.
3. Luxury Vinyl Flooring CLICK should only be installed after the job site has been cleaned and cleared of debris that could potentially damage a finished plank installation.
4. During the Luxury Vinyl Flooring CLICK installation, mix and install planks from several different cartons to minimize shade variation
5. The finished Luxury Vinyl Flooring CLICK installation should be protected from exposure to direct sunlight.

## SUBFLOOR PREPARATION

Although Luxury Vinyl Flooring CLICK is designed to be a “floating” floor installation, proper preparation of the subfloor is still a major part of a successful installation. Roughness or unevenness of the subfloor may telegraph through the new floor, resulting in an unsightly surface and cause excessive wear on high spots or indentation on low spots. All subfloor and underlayment patching must be done with a non-shrinking, water-resistant Portland cement patching compound.

### A. Concrete Subfloor

1. Concrete subfloors must be dry, smooth and free from dust, solvent, paint, wax, grease, oil, asphalt sealing compounds and other extraneous materials. The surface must be hard and dense, and free from powder or flaking.
2. New concrete slabs must be thoroughly dry (at least six weeks) and completely cured. The final responsibility for determining if the concrete is dry enough for installation of the flooring lies with the floor covering installer.
3. Holes, grooves, expansion joints and other depressions must be filled with a Portland cement-based underlayment and troweled smooth and feathered even with the surrounding surface.
4. Concrete floors with a radiant heating system are satisfactory, provided the temperature of the floor does not exceed 90°F at any point. Before installation, turn on the heating system to eliminate any residual moisture.

### B. Wood Subfloor

1. Wood subfloors must be suspended at least 18” above the ground. Adequate cross-ventilation must be provided, and the ground surface of a crawl space must be covered with a suitable vapor barrier.
2. Wood subfloors directly on concrete or installed over sleeper construction are NOT suitable for the installation.
3. All wood and wood composition panels, including plywood, OSB, flake board and particle boards, can be used providing they are smooth, flat, structurally sound and free of deflection.
4. A 1/4” underlayment panel should be installed over the subfloor if the surface of the wood subfloor is not smooth.

### C. Existing Floor Coverings

1. Luxury Vinyl Flooring CLICK can be installed over most existing hard-surface floor coverings provided the existing floor surface is smooth, or can be made smooth.
2. Ceramic tile should be made smooth by applying a cementitious overlay such as patching or leveling compound to smooth out grout joints.
3. For existing resilient floor, it may be required to apply an embossing leveler over a deeply embossed floor. Heavily cushioned vinyl flooring or vinyl flooring consisting of multiple layers are NOT suitable subfloor for installation.

## INSTALLATION INSTRUCTIONS:

This document provides the installation instructions for Luxury Vinyl Flooring CLICK. Luxury Vinyl Flooring CLICK is produced under the license of Flooring Industries™, the Vailige IP company.

### INSTALLATION:

#### A. Plank Layout:

Do not secure individual planks of Luxury Vinyl Flooring CLICK to the subfloor as it is designed to be a floating floor. All door jambs should be undercut and cabinets cannot be installed on top of Luxury Vinyl Flooring CLICK. Wall moldings and transition strips should be installed at any exposed plank edges but should not be fastened through the planks.

1. First, determine how you want the flooring to run. Typically for plank products, the flooring runs the length of the room. There may be exceptions since it is all a matter of preference.
2. To avoid narrow plank widths or short plank lengths near the walls/doors, it is important to do some pre-planning. Using the width of the room, calculate how many full boards will fit into the area and how much space remains that will need to be covered by partial planks. Divide the remaining space by two to calculate the width of the partial planks. Do the same along the length.
3. Note that if the first row of planks does not need to be trimmed in width, it will be necessary to cut off the unsupported tongue so that a clean, solid edge is toward the wall.
4. 5/16” expansion gaps should be kept from the wall during the installation. This will allow space for the natural expansion and contraction of the planks.
5. The planks should be installed from left to right. From the top left corner of the room, put the first plank in place so that both the head and side seam grooves are exposed.
6. Install the second plank in the first row by angling the short side tongue into the short side groove of the first plank. Continue installing additional planks along the first row using the same angling method.
7. To start the second row, cut a plank that is at least 6” shorter than the first plank in the first row (you may use the left over from the last plank of the first row). Then install this first plank by inserting the long side tongue into the groove of the plank in the first row.
8. Install the second plank in the second row by inserting the short side tongue into the previously installed first plank short side groove.
9. Align the plank so the long side tongue tip is positioned just over the groove lip of the plank in the first row.
10. Using gentle force and at a 20–30 degree angle, push the long side tongue into the groove of the adjoining plank by sliding along the short side seam. You may need to lift the plank to the left of it slightly to allow for the “sliding” action.
11. The remaining planks can be installed in the room using the same technique. Make sure the required expansion gaps are maintained against all fixed vertical parts (such as walls, doors, cabinets etc).
12. The planks can be cut easily with a utility knife, just score the top of the plank and snap the plank in two.

# Luxury Vinyl Flooring Click INSTALLATION

## B. Repairs:

In the unlikely event that a Luxury Vinyl Flooring CLICK plank is damaged for whatever reason, the simplest method is to disconnect the planks carefully (protecting the tongue and groove edges) until the damaged plank can be removed. Then replace the damaged plank with a new one and reassemble the disconnected planks.

This typically works for planks that are closest to the two long walls of a room. For damaged planks that are not close to the perimeter, you may have to remove the damaged planks and insert new pieces without the short and long end grooves

1. Using a sharp utility knife and a straight edge, cut out the center of the damaged plank by leaving approximately 1" strip attached to the adjacent planks.
2. Carefully cut back from the four corners of the plank to the inside edges in space left by the cut out plank.
3. Remove the plank edges carefully from of the adjacent planks making sure the tongues and grooves of the adjacent planks are not damaged.
4. Using a utility knife, remove the tongue strip on both the long and short ends of the replacement plank. In addition, remove the groove strip of the short end of the replacement plank.
5. Place some double-sided carpet tape along the three sides of the adjacent planks where the tongues and the groove of the replacement plank have been removed. Only the top side release paper of the carpet tape should be removed. The bottom side release paper should NOT be adhered to the subfloor.
6. Position the replacement plank by engaging the groove of the long side into the tongue of the adjoining plank and pushing down on the other three sides. The carpet tape will hold the replacement plank in place with its adjacent planks. Use a hand roller to further secure the tape

## Maintenance Considerations:

Clean up spills immediately. Lightly wash floor regularly with warm water and vinyl floor cleaner. Do not use soap based detergents or abrasive cleaners. To avoid possible permanent indentation or damage, proper floor protection devices must be used.

## EXCLUSIVE LIMITED WARRANTY

**USGH** provides a one (1) year Limited Warranty that the Luxury Vinyl Flooring product is free of any manufacturing defects. If such products are found to be defective, **USGH** will supply new products of the same or similar style, size, color, grade and gauge for repair or replacement of the defective area and will pay reasonable labor cost if it was professionally installed. Non defective products that were damaged by improper installation would not constitute a valid claim under this Limited Warranty. **USGH** reserves the right to inspect any claim, request photograph and/or samples prior to approving such claim.

## PRE-INSTALLATION LIMITED WARRANTY

**USGH** warrants that this product is free of visual defects. You and/or your installer should carefully inspect each piece before installation. Any pieces that appear to have defects should not be installed. **USGH** will not be responsible for any claim for product installed with visual defects.

## WEAR LIMITED WARRANTY

Luxury Vinyl Flooring is protected with a wear layer. **USGH** warrants that there will be no wear-through of the wear layer for the amount of years indicated for the specific product. "Wear-through" means complete loss of the wear layer so that the printed layer is changed or

affected. This Limited Warranty only applies provided the recommended installation and maintenance procedures are followed. For complete details on the **USGH** Limited Warranty and installation instructions and maintenance recommendations, please contact your USGH specialty retailer.

To obtain a warranty claim form and/or information, you may call **336-781-3816** (Attention: Claims Department). Any claim under this Limited Warranty must include a claim form properly filled out accompanied by a dated proof of purchase or invoice. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

## EXCLUSIONS TO LIMITED WARRANTY

- Dissatisfaction due to improper installation or maintenance. For additional information on proper installation and maintenance, please review the information on the product packaging.
- Damages resulting from misuse or abuse including, but not limited to, scratches, cuts, burns, stains, indentations, improper or insufficient maintenance, and lack of proper floor protector.
- Floor products sold as irregulars or second quality which is sold "as is".
- Damages or failure of floor to adhere to subfloor resulting from excessive moisture, alkali and / or hydrostatic pressure.
- Color variations between samples or printed illustrations and the actual production runs.
- Discoloration due to use of rubber-backed mats, coco-fiber mats, solvent-based polishes or cleaners, or asphalt tracked in from driveways or parking lots.
- Reduction of gloss from use.
- Residential or Commercial installations with heavy wheeled vehicle traffic that permanently indents, or damages the flooring.

This limited warranty is made solely to the original purchaser of **USGH** Luxury Vinyl Flooring products and is not transferable under any circumstances. This limited warranty is expressly in lieu of any other expressed warranty whether oral or written. No representative, employee, or agent of **USGH**, or any other person, is authorized to assume for **USGH** any additional liability or responsibility in connection with **USGH** products. Consequently, agents, employees, distributors, and dealers of **USGH** are not authorized to make modifications to this limited warranty, or additional warranties on behalf of **USGH**. Accordingly, additional statements such as dealer advertising or presentations, whether oral or written, do not constitute warranties by **USGH** and should not be relied upon. IMPLIED WARRANTIES OF MERCHANTABILITY ARE LIMITED TO A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN ANY CASE, **USGH** SHALL NOT BE LIABLE FOR SPECIAL, CONSEQUENTIAL, INDIRECT OR OTHER DAMAGES ARISING FROM BREACH OF LIMITED WARRANTY, BREACH OF CONTRACT, NEGLIGENCE OR OTHER LEGAL THEORY EVEN IF USGH OR ITS AGENTS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR